



Student Matinee Frequently Asked Questions

1. When should my group arrive at the venue?

We request that your group arrives at least 30 minutes before the show starts.

2. What entrance do we unload the students?

Busses should go to the DIA entrance on John R. Once you have arrived a Mosaic representative will board the bus to deliver additional instructions before unloading the students.

3. Will my students be able to bring a bagged lunch with them to the performance?

No, unfortunately the DIA does not have space to accommodate Mosaic fieldtrips.

4. How long will the show run?

Each show will be about 2 hours long. Specific run times will be available as the performances get closer.

5. How long will the post-show discussion run?

An optional post-show discussion will be held following the performance and will continue as long as the students remain engaged. We are estimating that the discussion will last 20-30 minutes. Upon registration your group may elect to either attend this discussion or to depart directly following the show.

7. Some of my students could not attend. Who should I contact for a refund?

As outlined in your signed contract, refunds are not available once the payment has been made in full.

If you have any further questions please contact Mosaics' Sales Manager at nlavallee@mosaicdetroit.org or 313-872-6910 ext. 4021