

Day of Performance Frequently Asked Questions: Please Review

- 1) When should my group arrive at the Detroit Film Theatre inside the Detroit Institute of the Arts?
The show will begin promptly at **10:00am**. We request that your group arrives between **8:45 am-9:15am** so that we may seat your group efficiently and better serve your needs.
- 2) What entrance do we unload the students?
The bus should go to the DIA entrance on John R. You will receive additional directions before unloading the students.
- 3) Will my students be able to bring a bagged lunch with them to the performance?
In accordance with Detroit Film Theater policies, **no food or drink of any kind will be permitted in the theatre or in the lobby**. If your group wishes to have lunch at the DIA cafeteria, you must contact the DIA Student Tours division at **(313) 833-7981** to secure permission. If you do choose to bring a bag lunch, carts will be provided in the lobby for them to be placed during the show. Please advise us ahead of time if this is necessary.
- 4) How long will the show run?
The show will begin promptly at 10:00am and will run for approximately 2 hours, including a five minute intermission. Excluding the possibility of an unforeseen delay, **the show itself should end at approximately 12:00 noon**.
- 5) How long will the post-show discussion run?
An optional post-show discussion will be held following the performance and will continue as long as the students remain engaged. We are estimating that **the discussion will last 20-30 minutes**. Upon registration, your group may elect to either attend this discussion, or to depart directly following the show.
- 6) When does the show end? What time should our bus/buses return for student pick-up?
If your group **WILL NOT be attending the post show discussion**, we advise that your bus/buses return for pick-up between **12:00 – 12:30 pm**.

If your group **WILL be attending the post show discussion**, we advise that your bus/buses return for pick-up between **12:45 – 1:00 pm**.

If you have a need for a specific dismissal time, please advise us by **April 21st**.
- 7) Some of my students could not attend. Who should I contact for a refund?
As outlined in your signed contract, refunds are not available once the final student count has been received and payment has been made in full.

Note: this play contains images of slavery and the use of racial epithets which may be disturbing to some. This content is respectfully used because we believe it is essential to the accurate historical portrayal of this difficult period in our nation's history. Mosaic Youth Theatre of Detroit supports the efforts of the NAACP and other civil rights organizations to eliminate the gratuitous use of language that is degrading to African Americans. Our intent is not to degrade or offend, but to honestly portray the magnitude of the oppression that the Fisk Jubilee Singers had to struggle to overcome in their efforts to get an education and thrive as free people.

If you have any further questions, please feel free to contact Reva Smith at (313) 872-6910 ext. 4021, or at SalesAssociate@mosaicdetroit.org.

Thank you for choosing to enrich your students' education through Mosaic Youth Theater of Detroit. See you at the show!